



ACCESS YOUR PENSION ONLINE

Your plan website – mypension.trsretire.com – is the first stop for everything you need to know about your pension plan.

ACCESS TO YOUR PENSION!

Our website provides 24/7 access to your benefit information, as well as tools and resources to help you create or modify your retirement strategy.

SIGN IN:

FIRST-TIME USERS

Step 1: Select “New user? Get started.”

Step 2: Follow the instructions to establish a username and password.

RETURNING USERS

Step 1: Sign in to your account by entering your username and password.

Step 2: Click on the name of the account you want to access.

ONCE YOU'RE IN:

Select your account by clicking “View” next to **NORTH KANSAS CITY HOSPITAL RETIREMENT PLAN**. On the left-hand navigation panel, you’ll find seven tabs: **Benefits Overview, Your Information, Beneficiary, Retirement, Are You OnTrack®, Documents, and Resource Center**. Within these sections, you’ll be able to:

VIEW BENEFITS EARNED TO DATE

- Current benefit earned appears on the **Benefits Overview** tab.

MODEL DIFFERENT RETIREMENT DATES

- To see how your benefits change as you work longer or select a different retirement date, click **Estimates** under the **Retirement** tab.
- To compare scenarios side-by-side, click **Prior Estimates** under the **Retirement** tab.

COMPLETE PENSION APPLICATION

- To begin the retirement process, access the necessary forms by clicking “**Estimates!**” under the **Retirement** tab.

NAME OR CHANGE A BENEFICIARY

- To name or change your beneficiary, click **Beneficiary**.
- Please note that if you are married and designate someone other than your spouse as a primary beneficiary, spousal consent will be required.

If you need assistance, call us: **(888) 976-8196**. We’re available Monday through Friday, 8:00 AM to 8:00 PM ET. Customer service for the hearing and speech impaired is available through TTY technology and a special toll-free number: **877-798-1794**.

This material was prepared for general distribution. It is being provided for informational purposes only and should not be viewed as an investment recommendation. If you need advice regarding your particular investment needs, contact your financial professional.

*Your employer **North Kansas City Hospital** has selected Transamerica Retirement Solutions as your retirement plan provider, but there are no other affiliations between the two organizations.*

PRIVACY NOTICE

Information Only – No Response Required

At Transamerica Retirement Solutions, protecting your privacy is very important to us. We want you to understand what information we collect and how we use it. We collect and use "nonpublic personal information" in order to provide our customers with a broad range of financial products and services. We treat nonpublic personal information of our customers and former customers with the utmost respect and in accordance with our Privacy Notice.

What information is collected, and from whom is it collected?

We may collect nonpublic personal information about you from the following sources:

- Information we receive from you on applications or other forms;
- Information about your transactions with us, our affiliates, or others; and
- Information we receive from non-affiliated third parties.

"Nonpublic personal information" is nonpublic information about you that we obtain in connection with providing a financial product or service to you. This information may be collected in person, by mail, fax, or by other electronic means.

What information is disclosed, and to whom is it disclosed?

We do not disclose any nonpublic personal information about you to anyone, except as permitted by law. For example, we may disclose all of the nonpublic personal information we collect, as described above, to affiliates and non-affiliated third parties that perform services on our behalf, to other financial institutions with which we have joint marketing agreements, and to law enforcement or other governmental authority to prevent or prosecute fraud or other unlawful activities.

Our affiliates are companies with which we share common ownership and which offer life and health insurance and pension and savings products. When you are no longer our customer, we continue to share your information as described in this Privacy Notice.

How can you verify the accuracy of information we collect?

Keeping your information accurate and up to date is very important to us. You have reasonable access to your nonpublic personal information. If you believe the information we collected about you is inaccurate, you may request that we amend, correct or delete it. Your request will be verified with the persons or companies from whom we obtained the information.

What are our security procedures?

We restrict access to your nonpublic personal information to persons who need access to it in order to do their jobs or to provide products or services to you. We train our workforce in the proper handling of personal information. In addition, we maintain physical, electronic, and procedural safeguards to protect your nonpublic personal information.

To which companies does this notice apply?

This Notice applies to Transamerica Retirement Solutions, LLC, Transamerica Retirement Advisors, LLC, Transamerica Retirement Insurance Agency, LLC, and Transamerica Investors Securities Corporation.

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NOTIFICACIÓN DE PRIVACIDAD

Únicamente Para su Información: No Requiere Respuesta

Para nosotros en Transamerica Retirement Solutions, es muy importante proteger su privacidad. Queremos que conozca qué información colectamos y cómo la empleamos. Colectamos y empleamos "información personal no pública" para proporcionar a nuestros clientes una amplia variedad de productos y servicios financieros. Tratamos esta información personal no pública de nuestros clientes actuales y antiguos con el máximo respeto, de acuerdo con nuestra Notificación de Privacidad.

¿Qué información es colectada y de quién se colecta?

Es posible que colectemos su información personal no pública de las siguientes fuentes:

- Información que recibimos de usted en nuestras solicitudes o en otros formularios;
- Información sobre sus transacciones con nosotros, nuestros afiliados, u otros; e
- Información que recibimos de terceros no afiliados.

"Información personal no pública" es información no pública sobre usted que obtenemos en el proceso de proveerle con un producto o servicio financiero. Esta información puede ser colectada en persona, por correo, fax o por otros medios electrónicos.

¿Qué información es revelada y a quién se revela?

No revelamos ninguna información personal no pública sobre usted a nadie, salvo según sea permitido por la ley. Por ejemplo, podríamos revelar toda la información personal no pública que colectamos, según lo descrito arriba, a afiliados y terceros no afiliados que desempeñan servicios para nosotros, a otras instituciones financieras con las cuales tenemos acuerdos conjuntos de marketing, y a los organismos de la seguridad u otra autoridad gubernamental para prevenir o perseguir casos de fraude u otras actividades ilegales.

Nuestros afiliados son compañías con las cuales compartimos propiedad común, y que ofrecen seguros de vida y de salud, además de productos de pensiones y ahorros. Cuando usted ya no sea nuestro cliente, continuamos compartiendo su información según lo descrito en esta Notificación de Privacidad.

¿Cómo puede verificar la precisión de la información que colectamos?

A nosotros nos importa mucho el mantenimiento preciso y actualizado de su información. Usted tiene acceso razonable a su información personal no pública. Si usted cree que la información que colectamos sobre usted no está correcta, usted puede solicitar que la enmendemos, corrijamos o borremos. Su solicitud será verificada con las personas o compañías de quien obteníamos la información.

¿Cuáles son nuestros procedimientos de seguridad?

Restringimos el acceso a su información personal no pública a personas que necesitan tener acceso a ella para desempeñar su trabajo o para proveerle a usted con productos o servicios. Entrenamos a nuestra fuerza laboral en el manejo apropiado de la información personal. Además, mantenemos protecciones físicas, electrónicas y de procedimiento para resguardar su información personal no pública.

¿A cuáles compañías aplica esta notificación?

Esta Notificación aplica a Transamerica Retirement Solutions, LCC, Transamerica Retirement Advisors, LLC, Transamerica Retirement Insurance Agency, LLC, y Transamerica Investors Securities Corporation (TISC).

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