

NOTICE OF NON-DISCRIMINATION

North Kansas City Hospital's Health Plan complies with applicable Federal civil rights laws and does not exclude, discriminate against or treat people differently on the basis of age, race, ethnicity, religion, creed, culture, language, physical or mental disability, socioeconomic status, payment sources, sex, sexual orientation, gender identity or expression, or communicable disease such as, but not limited to, HIV, MRSA and Hepatitis B.

We provide free communication aids and services to people with disabilities. Services include qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats). We also provide free qualified interpreters and information written in other languages to people whose primary language is not English. If you need these services, call 816.691.2061, option 3.

If you believe North Kansas City Hospital's Health Plan failed to provide these services or discriminated against you, file a grievance with the Director of Compensation and Benefits: 2800 Clay Edwards Dr., North Kansas City, MO 64116; Phone: 816.691.2000.

If you need help filing a grievance, a Benefits Representative is available. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at U.S. Department of Health and Human Services, 200 Independence Ave., SW, Room 509F, HHH Building, Washington, D.C. 20201; Phone: 800.368.1019 or 800.537.7697 (TDD).

Complaint forms are at hhs.gov/ocr/office/file/index.html.

Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 816.691.2062 (TTY: 800.735.2966).
Chinese	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 816.691.2062 (TTY: 800.735.2966)。
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 816.691.2062 (TTY: 800.735.2966).
Serbian	OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 816.691.2062 (TTY-Telefon za osobe sa oštećenim govorom ili sluhom: 800.735.2966).
German	Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 816.691.2062 (TTY: 800.735.2966).
Arabic	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 816.691.2062 (رقم هاتف الصم والبكم: 800.735.2966).
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 816.691.2062 (TTY: 800.735.2966) 번으로 전화해 주십시오.
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 816.691.2062 (телетайп: 800.735.2966).
French	ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 816.691.2062 (ATS: 800.735.2966).
Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 816.691.2062 (TTY: 800.735.2966).
Pennsylvania Dutch	Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die english Schprooch. Ruf selli Nummer uff: Call 816.691.2062 (TTY: 800.735.2966).
Persian/Farsi	توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 816.691.2062 (TTY: 800.735.2966) تماس بگیرید.
Cushite/Oromo	XIYYEEFFANNA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 816.691.2062 (TTY: 800.735.2966).
Portuguese	ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 816.691.2062 (TTY: 800.735.2966).
Amharic	ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም አርዳታ ድርጅቶች፣ በነጻ ሊያግዙዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 816.691.2062 (መስማት ለተሳናቸው፡ 800.735.2966)።