

the Taben Group

Flex Administration

in cooperation with **Surency**
life and health



Your TabenFlex Customer Service team is here to simplify your Flex.

In what can be perceived as a complicated effort to save money, managing your Flex can be made easy with the right tools, and with the support of a knowledgeable and committed customer service staff.

TabenFlex Call Center Hours
Monday-Thursday
7am to 6pm (CST)
Friday - 7am to 5pm (CST)



TabenFlex Customer Service

Toll Free: 855-826-8692

Fax: 316-462-3392

Email: flexsupport@taben.com

Customer Service Address

The Taben Group
C/O Surency Life & Health
PO Box 789773
Wichita, KS 67278

How TabenFlex Saves Money!

Taben's Flex programs help **YOU SAVE MONEY** by helping you set aside a portion of your pay before it has been taxed. When you allocate a portion of your pay in a Flex account, you will lower your amount of your taxable income resulting in less taxes each year.

Paying fewer taxes means you keep more of your money!

The **TAX FREE** money you contribute into your Flex account can be used to pay for most of what insurance doesn't cover. Use money in your Flex to pay out of pocket expenses such as co-pays, deductibles, prescription medicine, routine exams, eyeglasses or contacts.

[Click here for a complete list of qualified expenses and additional resources.](#)

Tools to become Flex savvy



Visit your (click on the link below)

[TabenFlex Consumer Portal](#)



Download the (click on the link below)

[TabenFlex Mobile App](#)

Get familiar with the TabenFlex consumer portal and make Flex account managing easy.

- Add your email for automatic notices on account activity.
- Include your banking information, and reimbursements can be deposited directly.
- Download the mobile app and you can instantly settle a claim by simply taking a picture of your EOB or provider's receipt.
- Additionally, you can sign up for text alerts that update you immediately when activity occurs on your account.



The healthcare app that's made for mobile but *designed* for you.

Want to check your healthcare account balances and submit receipts anywhere, anytime? There's an app for that!

TabenFlex Mobile enables you to easily and securely access your healthcare spending accounts. You can view account balances and detail, submit healthcare account claims, and capture and upload pictures of your receipts anytime, anywhere on any iPhone, Android or tablet device. You can also sign up to receive account alerts via text message.

But wait, there's more to it...

It takes a special understanding of use and purpose to design a mobile app for handheld devices like smartphones and tablets. So we've focused on just that—smart, purposeful design. And the result? A simple, intuitive experience for you. This means things like “easy-in/easy-out access” to common tasks like capturing receipts and viewing balances; and pictures and words where pictures and words make sense. Try it and you'll see how we're simplifying the business of healthcare.

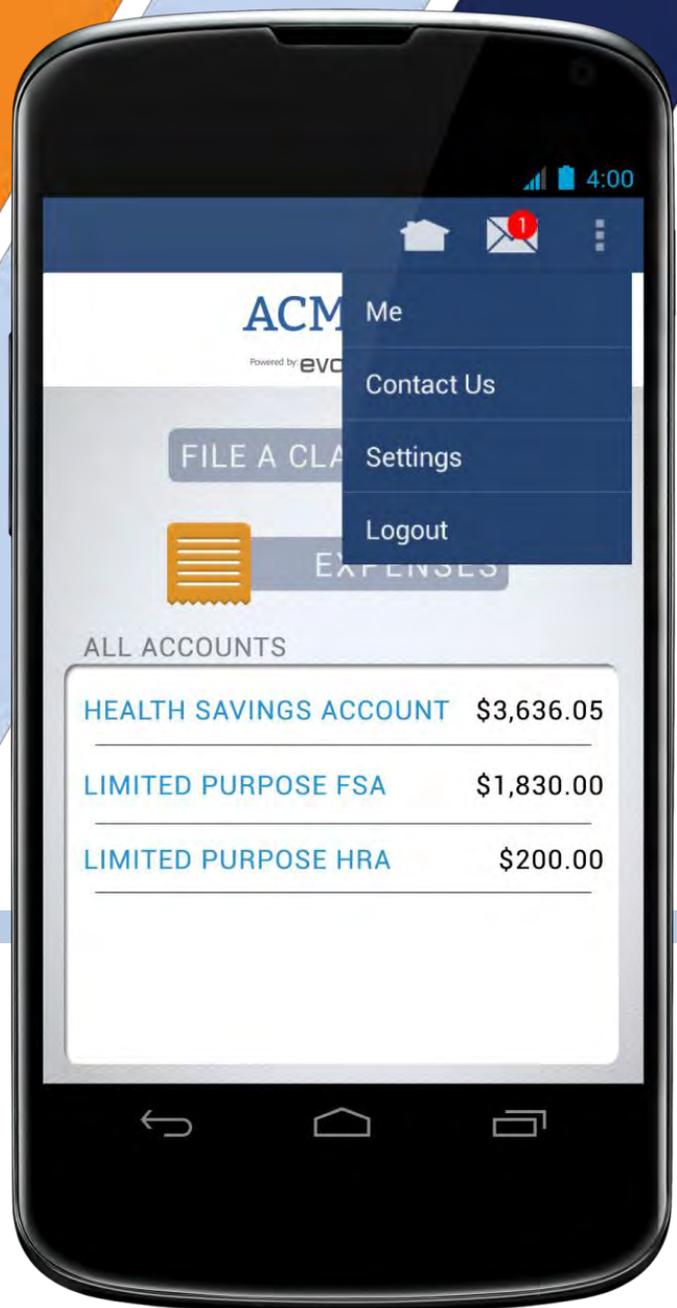
TabenFlex Mobile the newest mobile app from The Taben Group, provides time-saving options¹ for you to:

- Check current health care account balances; FSA, HRA and HSA
- View account activity and receive alerts via text message
- View FSA, HRA and HSA transaction details
- File new claims with receipt images
- Review expense information
- Enter a new expense
- Submit health care claims and upload receipts using the mobile device's camera
- Manage expense receipts

The TabenFlex Mobile app provides you with seamless account access since it is an extension of the TabenFlex Consumer portal – and doesn't require you to setup any additional credentials. Now by using your smartphone you can assess your HRA, HSA and FSA account balances, and you'll know how much money you have available to spend on qualified medical expenses at the time of purchase.

¹ If supported or applicable to your account(s)

 **mobile**
by Evolution1®



Intuitive. Simple. Convenient. TabenFlex Mobile takes the hassle out of managing your consumer-driven healthcare accounts. Self-service functions put you in control.

Conveniently manage your health care information when you want, from wherever you want. Whether on your couch or at the store, the TabenFlex Mobile App for iPhone® or Android™ smartphones makes it easy to manage your benefit accounts on the go.

At The Taben Group, we work hard every day to help you get the most benefit from your HRA, HSA, and FSA accounts.

Get started with TabenFlex Mobile in Minutes

- Simply download the TabenFlex Mobile App for your Android or iPhone (also compatible with iPad® and iPod touch®) and log in using the same password you use to access the Taben Group consumer portal.

For more information please visit our website at www.taben.com or call customer service toll free at **855.826.8692**

mobile
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